

### Examples of situations that may raise suspicions or indicate child abuse

#### **ATTENTION!**

The occurrence of particular events or situations does not automatically mean that a minor is being abused. It is important to remain vigilant and pay attention to any signs that cause concern. A disturbing situation will certainly be the one in which the relationship between an adult and a child does not seem casual and caring.

#### **CHECKOUT/CUSTOMER SERVICE OFFICE/SPA RECEPTION**

The client does not want to provide his or her child's personal data.
The client declares that he or she does not have his or her child's documents; and doesn't want to give any explanations.
The child, especially when purchasing admission tickets, appears anxious, stressed or forced to stay in the Facility with an adult.
An adult purchasing tickets with a child does not allow the Staff to establish direct contact with the child - he or she is responsible for the child and does not allow the child to have a say.
The child does not know where he or she is or gives inconsistent answers when asked about the purpose of the trip.
The client has gadgets or items that can be given to children as gifts.
The client behaves towards the child in a sexual manner, and the relationship between the adult and the child does not seem natural and caring.
The child appears to be under the influence of drugs or alcohol (disturbed and erratic vision, difficulty maintaining balance, slurred speech, lack of response to stimuli).
Children selling small items or begging in front of the Facility.
The child is dressed inappropriately for the weather or inappropriately for the adult with whom he or she came to the Facility.

#### **RESTAURANTS AND BARS, CLEANING STAFF, SECURITY STAFF**

The guest asks about sexual services for adults, including young people (e.g. overheard conversation in a bar or restaurant).
Children who appear to be unattended ask for food, drinks or money.
People who seem to be looking for customers and offering them something (it is possible that they will want to act as an intermediary in transferring contacts to children).
Teenagers wait at a table or in a bar for an adult who picks them up and does not appear to be their parent or guardian (possibly a customer, a pimp, or a human trafficker).

Children appear anxious, nervous and avoid eye contact.

An adult behaves in a sexual way towards a child - this is not a natural and caring relationship.

An adult gives a child alcohol.

Exchange of cash between an adult and a child (the exchange may raise suspicion of payment for services).

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**All Staff members are obliged to pay attention to all situations described above. In particular, to children who seem anxious, nervous and avoiding eye contact, or who are forced to stay in the Facility with an adult, as well as any manifestations of adult behaviour towards a child in a sexually charged manner (when the relationship between an adult and a child does not seem natural and care), persons employed as a Lifeguard are obliged to pay attention.**